

# Cloud Developer Conference

Build Your Own  
Highly Scalable Clouds



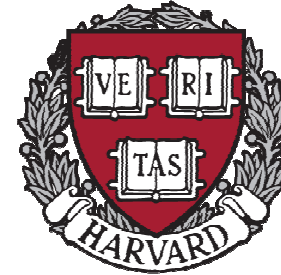
Ravi Gururaj

# 1 min Personal Introduction ...

## Education



La Martiniere For Boys



## Startups



## Investors

Bain Capital *Ventures*



## Exits



## Employers



## Present

VP – Products

Citrix Cloud Platforms Group  
Citrix CTO Office

CITRIX®

StartupAccelerator

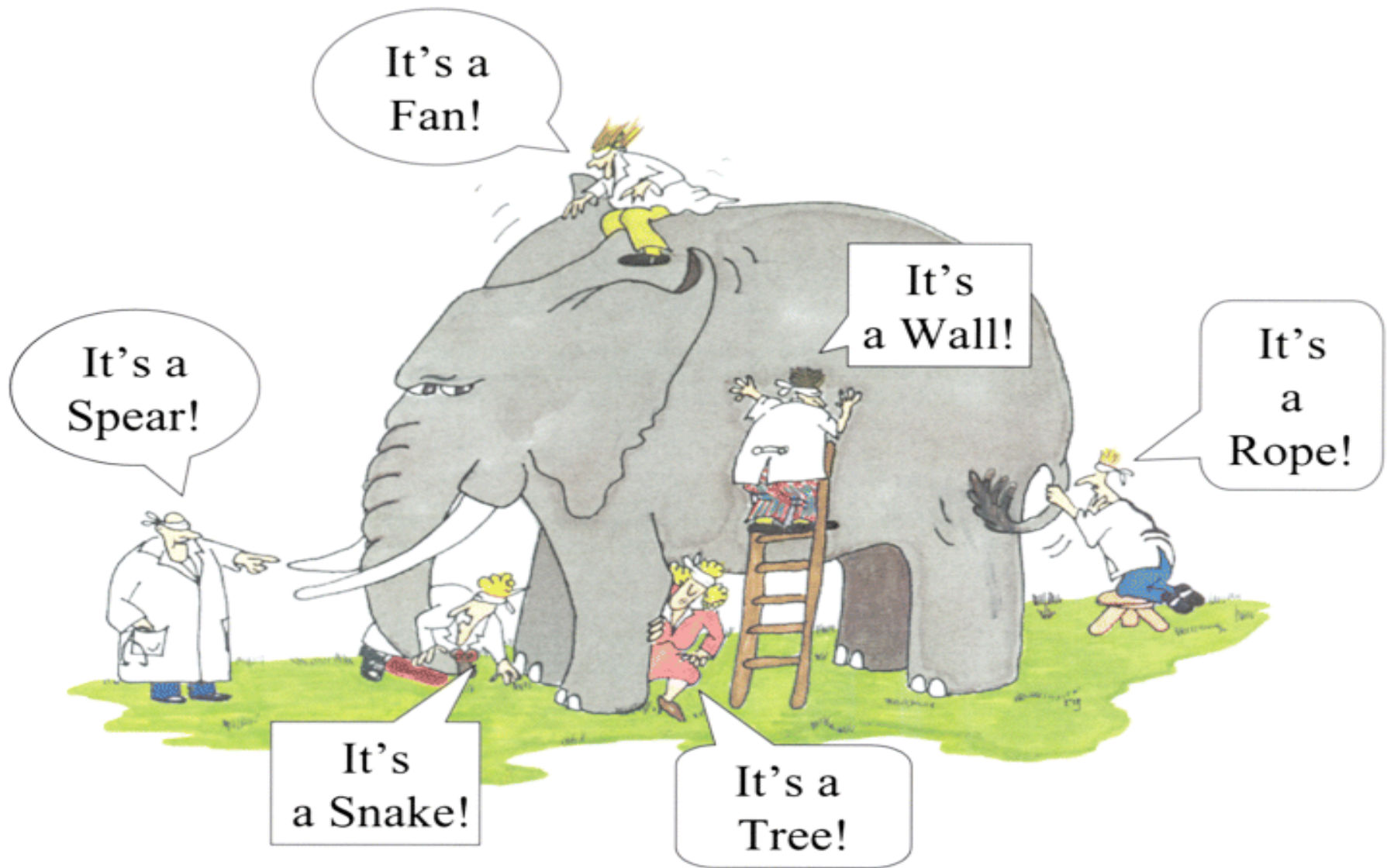


# What is Cloud Computing?





# Seeking a definition seems futile ...







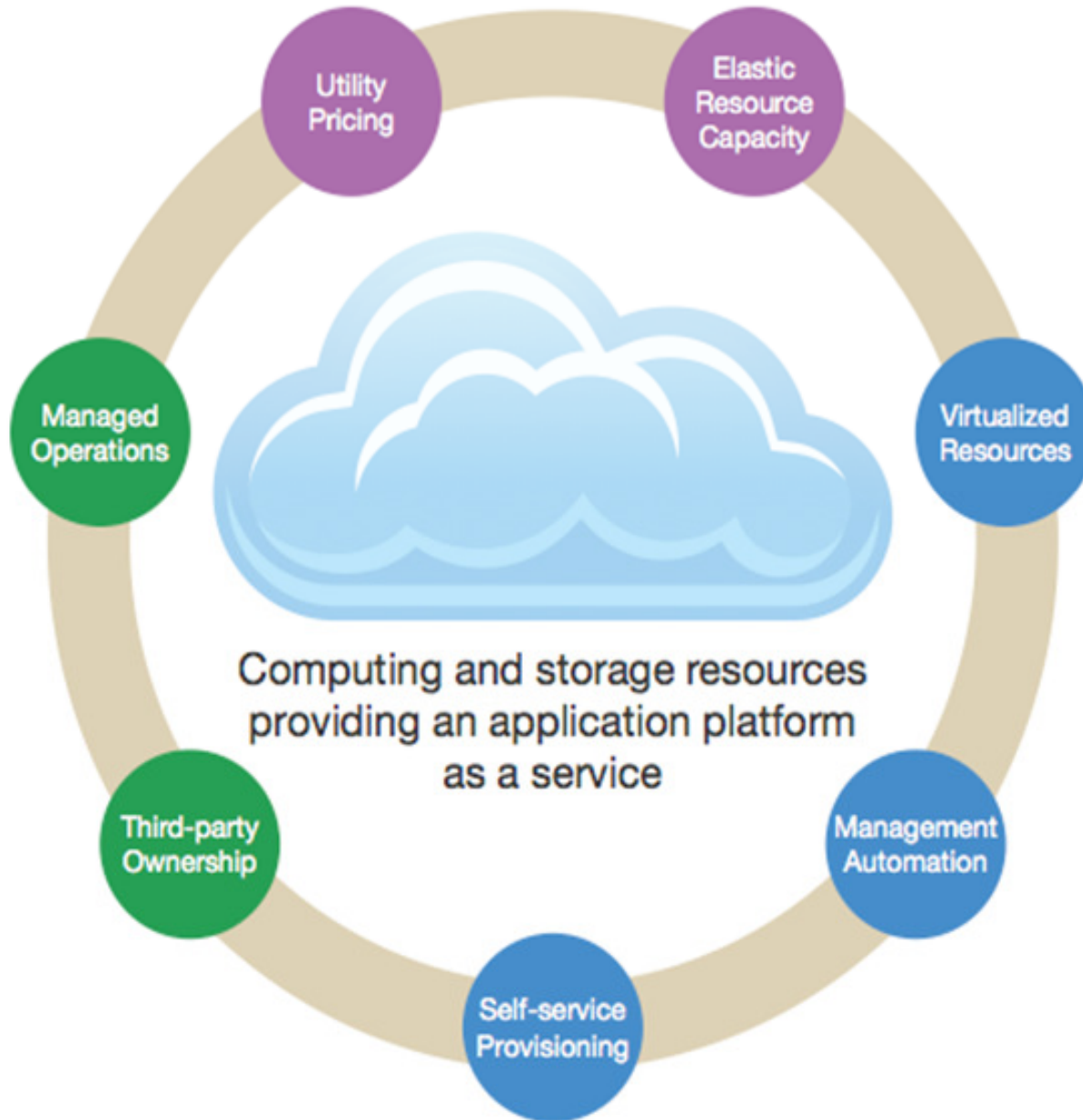


## NIST definition ...

*“Cloud computing is a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction.”*

Even this definition ignores ....  
pay-as-you-go, cost efficiency, elasticity,  
resilience, performance and security.

# Cloud Computing Value Elements





# Why so much Cloud Hysteria?



*FASTER!*

*BIGGER!*

*BETTER!*

*... and CHEAPER!!!*

# Faster ...



- Infrastructure on-demand in seconds.
- Provisioning via UI console or API - no phone calls.
- Snapshot and clone effortlessly. Repeat often.



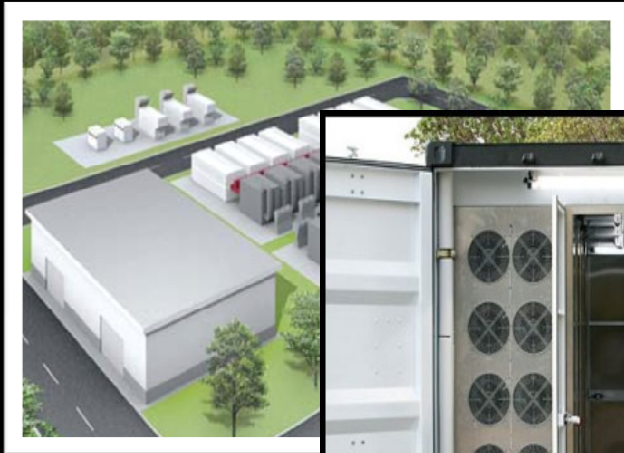
# Bigger ...



**“By 2014, the overall market for public cloud services will be worth more than \$55 billion.”**

*– IDC*

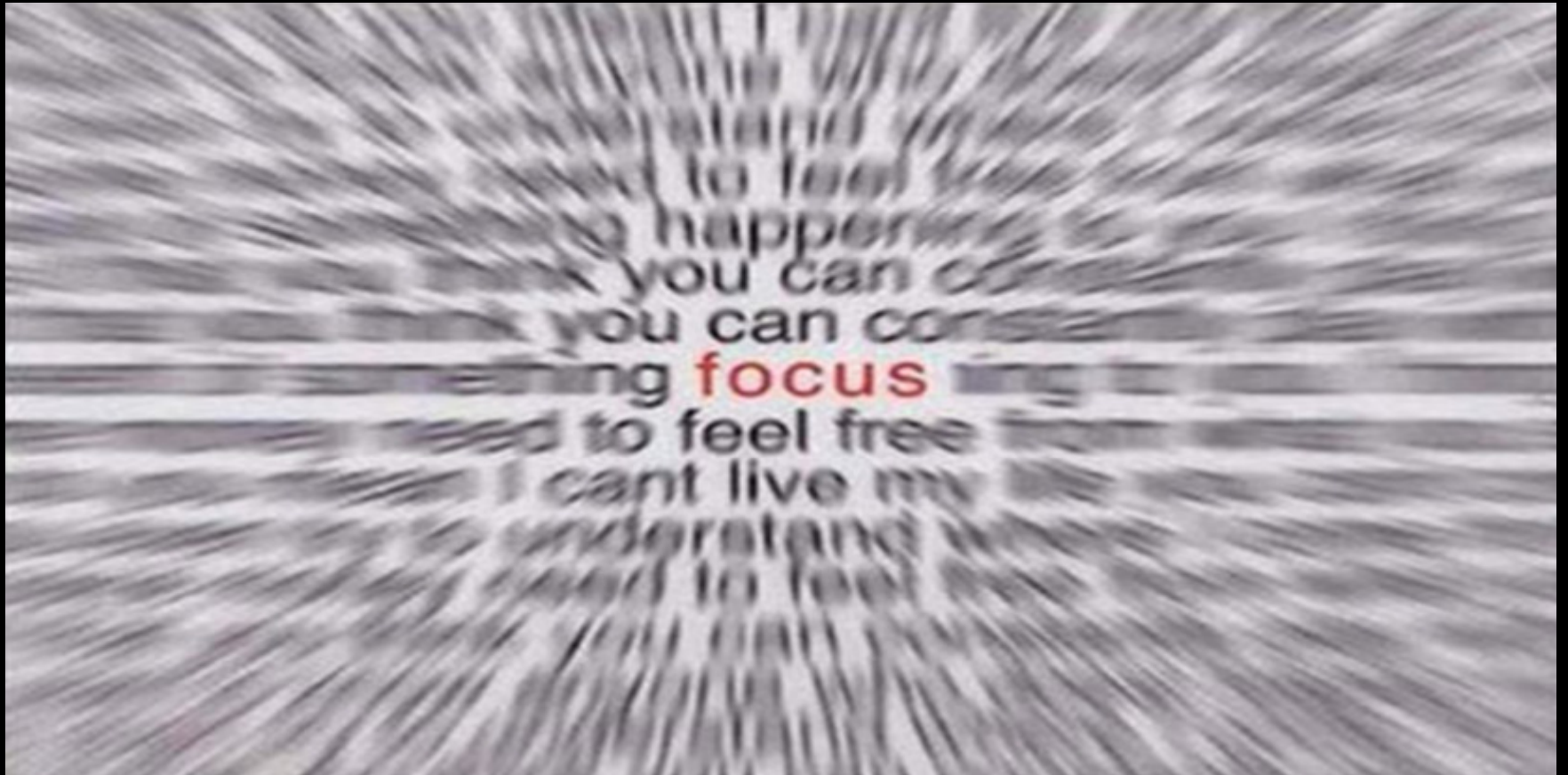
# Cloud Scale & Design ...



**IIJ**  
Internet Initiative Japan

Autonomic, Self Healing, Massive Scale,  
Extreme Automation, Totally Homogeneous

# Better ...



- Focus on core business.
- Infrastructure & scaffolding is managed by experts.





# Cheaper ...



- Reduced need for CapEx. OpEx not CapEx.
- Great overall utilization and greener IT.
- Barrier to entry is much lower.
- Disaster recovery is less expensive.

# Cloud Economics ...

	Storage	Servers	Network	Apps
Cloud				
	\$0.15/GB/mo	1 admin/20,000	\$10/Mb	1 image x 1M users x 4 upgrades/yr
Enterprise	vs.	vs.	vs.	vs.
	\$4.00/GB/mo	1 admin/100	\$500/Mb	1,000 apps x 5 versions x upgrades

# “Bring Your Own”, “Follow Me”, “Always On”

**BYO Device**



**One user, X devices, Corporate + Personal workspace co-exist.**

**BYO Identity**



**One identity,  
single sign-on,  
many  
applications.**

**BYO Network**



**Use any  
network,  
not just  
corporate  
securely.**

**BYO Apps**



**Seamlessly  
blend personal  
apps with  
corporate app  
store.**

**BYO Data**



**Create data once  
and access it  
anytime,  
everywhere.**



# Emerging Clouds

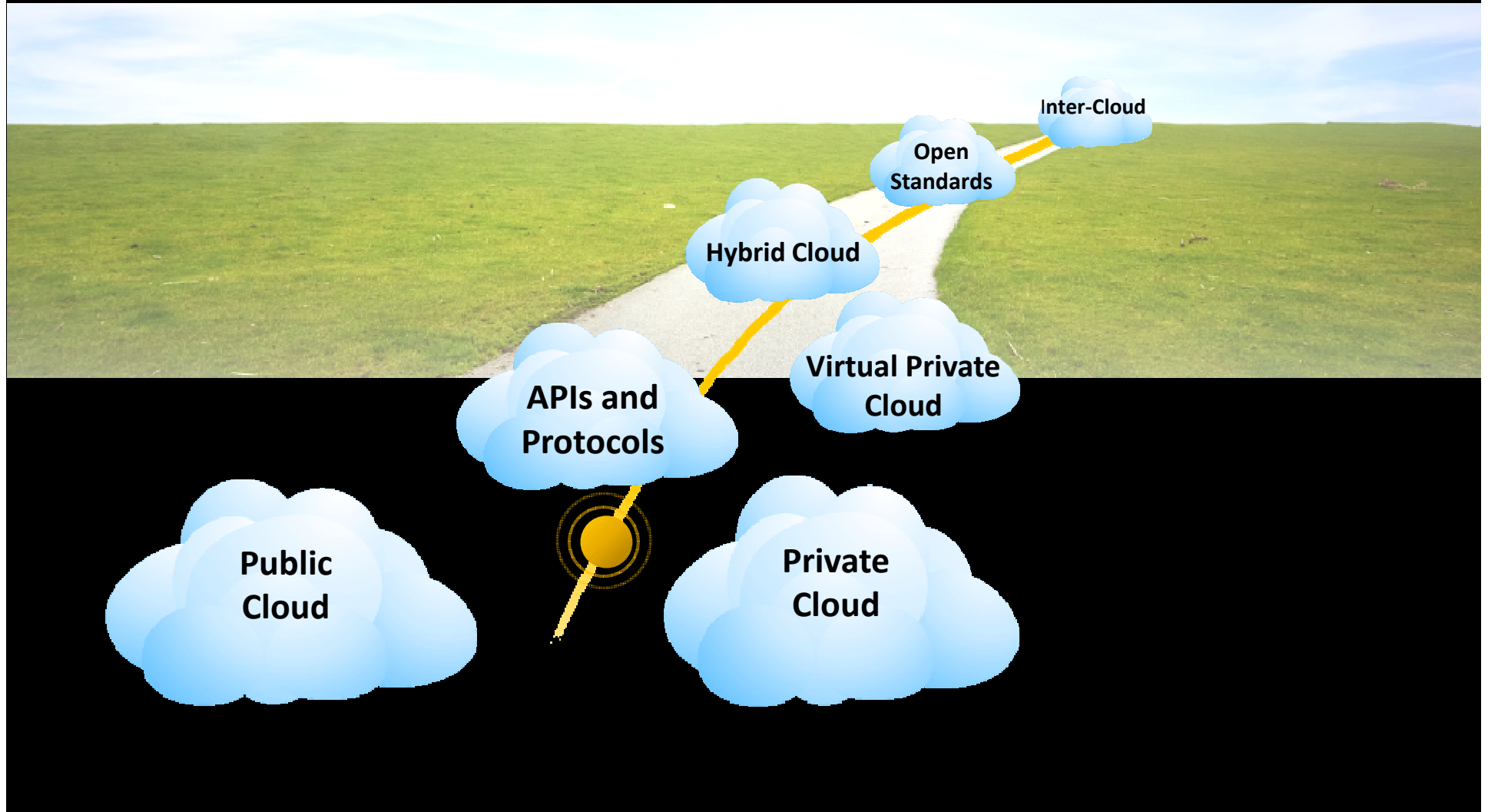


# Business demands ...



- **Give me 'more' for less**
  - Drive cost savings in existing vendor relationships
  
- **Keep up with the business growth**
  - Need to increase computing capacity
  
- **Innovation is not a choice**
  - Drive the business, not be a cost center
  
- **Drive customer intimacy**
  - New technologies like mobile to drive tighter customer intimacy

# The Cloudy Road Ahead ...



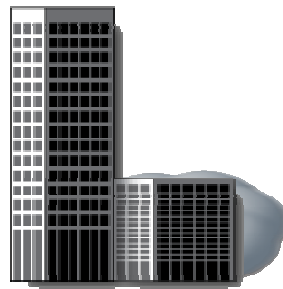


# Cloud Deployment Models

Distinguishing between Ownership and Control

**Ownership**

## Internal Resources



All cloud resources owned by or dedicated to enterprise

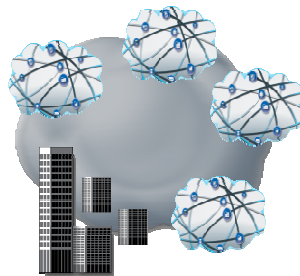
## External Resources



All cloud resources owned by providers; used by many customers

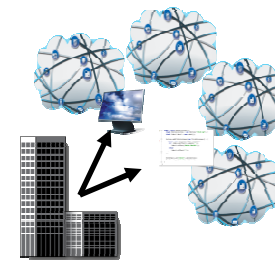
**Control**

## Private Cloud



Cloud definition/governance controlled by enterprise

## Public Cloud

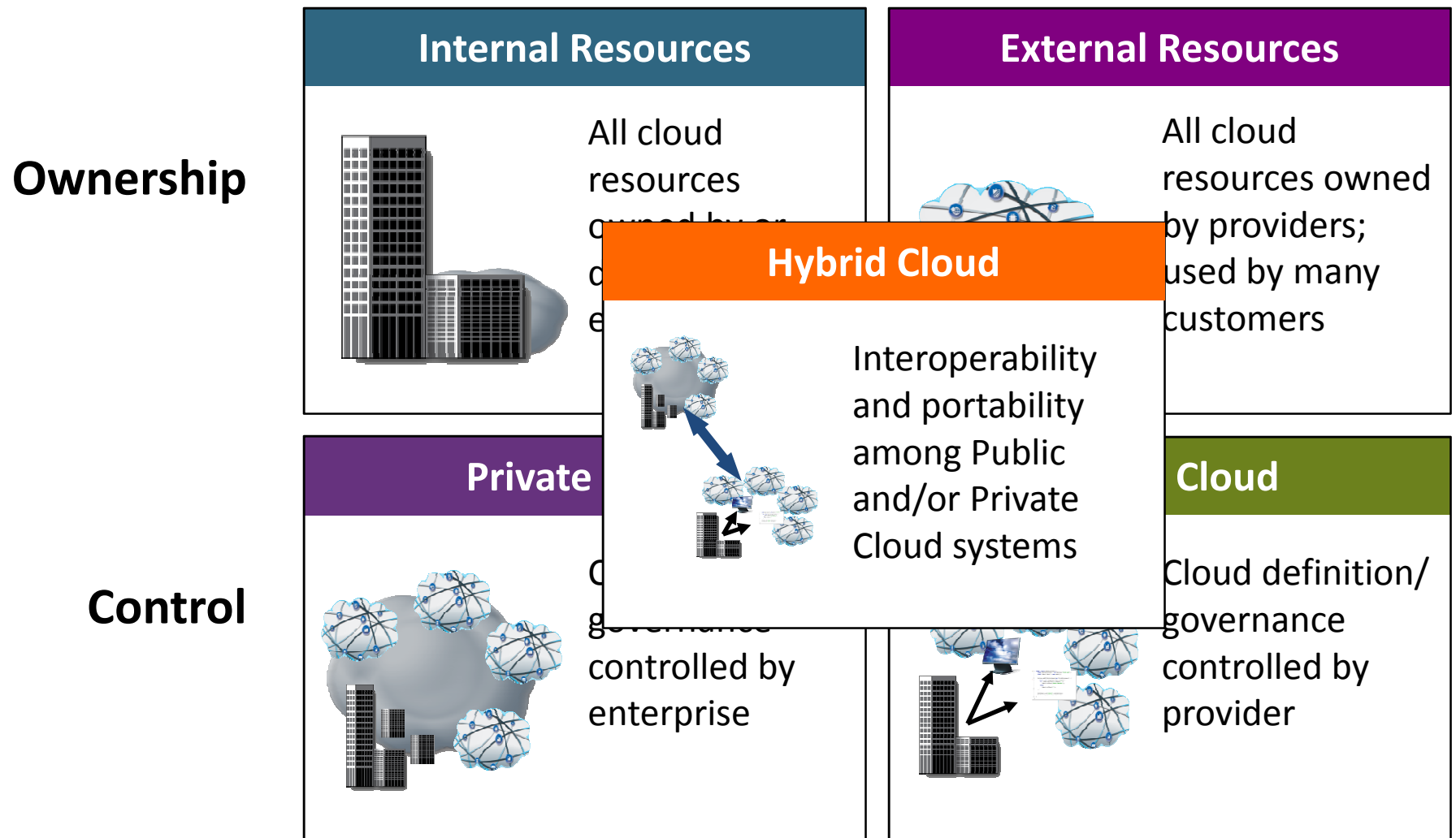


Cloud definition/governance controlled by provider



# Enterprise Deployment Models

Ultimately These Distinctions Don't Matter



# Cloud Adpotion Hurdles



# IT Infrastructure Today

Anchored on Trust & Control



**Trusted**  
**Controlled**  
**Reliable**  
**Secure**

# Cloud Computing

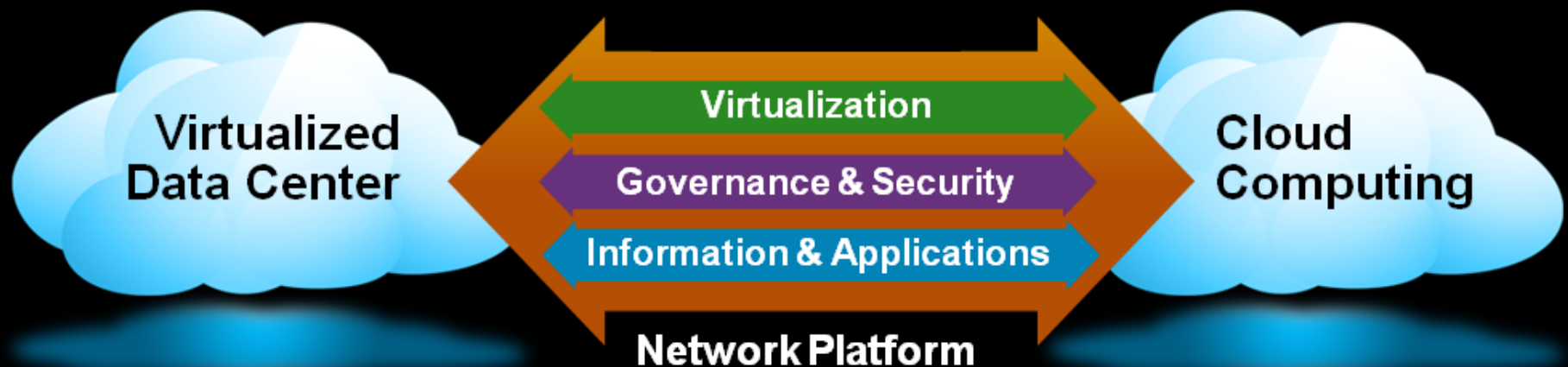
Targeting Agility and Efficiency



**Flexible**  
**Dynamic**  
**On-demand**  
**Efficient**

# Trusted Cloud: The Best Of Both Worlds

Trusted  
Flexible  
Control  
Dynamic  
Reliable  
On-demand  
Secure





# Key to Broader Adoption of Cloud: **Trust**



Before the Economics of Cloud Computing Can be Considered,  
Organizations Require a Trusted Service Infrastructure

# Economic & Operational Concerns



Greetings from Amazon Web Services,  
We're writing to provide you with an electronic invoice for your use of AWS services. Your account will be charged \$ 136.38 . Additional information regarding your bill, individual service charge details, and your account history are available on the Account Summary Page.

Account ID	Invoice No	Statement Date	Payment Due Date
	7758303	09/03/2010	09/03/2010

**Bill To**  
Attn: Jeff Barr  
400 101st Avenue NE  
Sammamish, WA, 98074,  
US

**Service Provider**  
Amazon Web Services LLC  
410 Terry Avenue North  
Seattle WA 98109-5210

Billing Period: Aug 1 - Aug 31, 2010

Service Name	Amount Due
Amazon CloudFront	\$ 1.27
AWS Data Transfer	\$ 1.89
Amazon Simple Storage Service	\$ 41.34
Amazon SimpleDB	\$ 6.75
Amazon Simple Notification Service	\$ 0.00
Amazon Elastic Compute Cloud	\$ 85.13
Amazon Simple Queue Service	\$ 0.00
Taxes*	\$ 0.00
<b>Total due in US Dollars</b>	<b>\$ 136.38</b>

\*This is not a VAT invoice.

All web services are sold by Amazon Web Services LLC.  
The above charges include charges incurred by your account as well as by all accounts you are responsible for through Consolidated Billing.  
For customers who need to remit consumption tax in Japan, the Account Summary Page provides details of services from Japan.

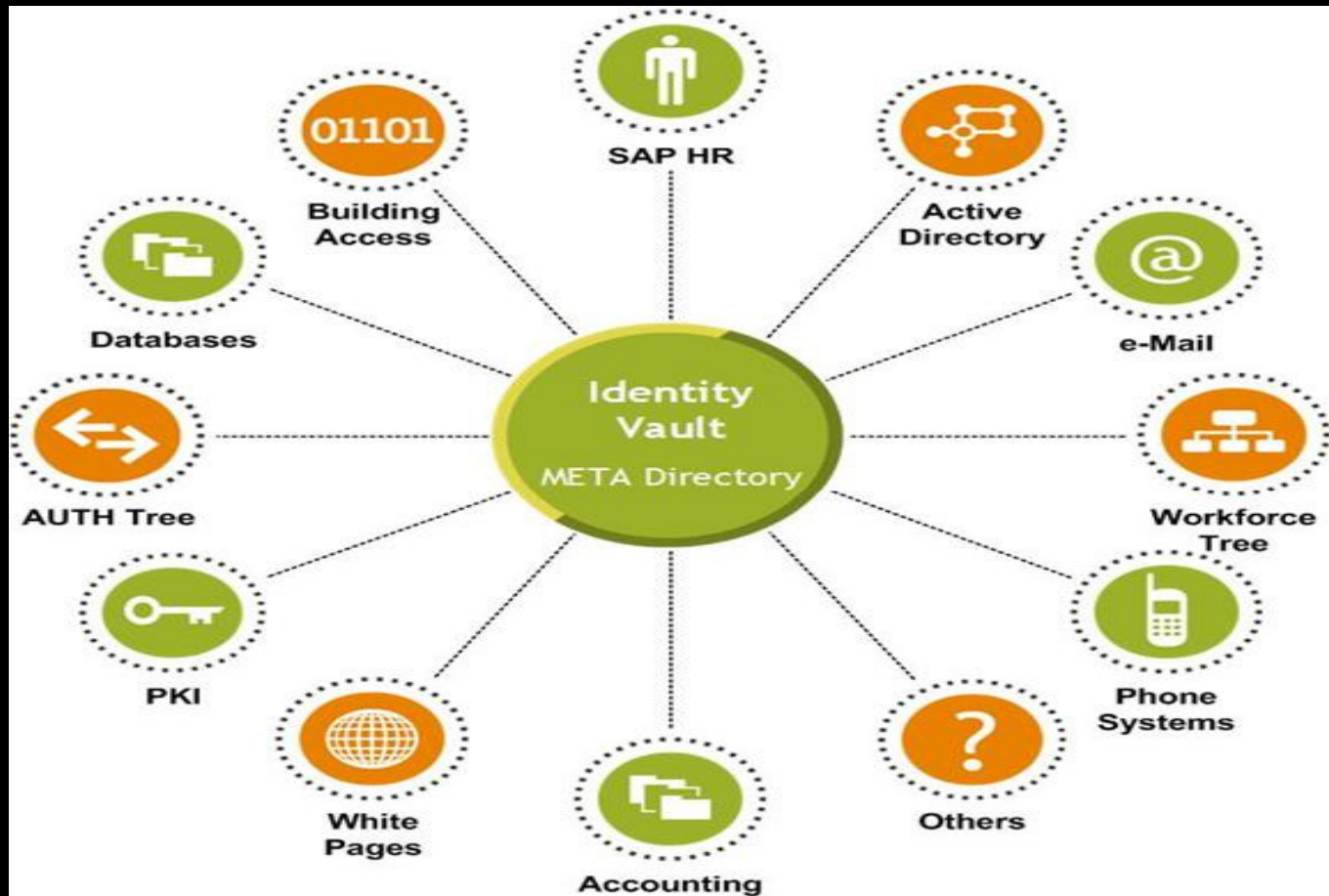
Thank you for using Amazon Web Services.  
Sincerely,  
The Amazon Web Services Team

This message was produced and distributed by Amazon Web Services LLC, 410 Terry Avenue North, Seattle, Washington 98109-5210



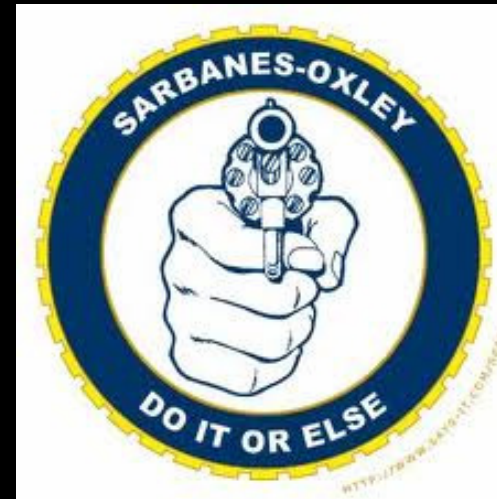
Entry, ongoing, exit, migration costs.  
Lock-in, interoperability, SLA enforcement.

# Security and ID Management Concerns



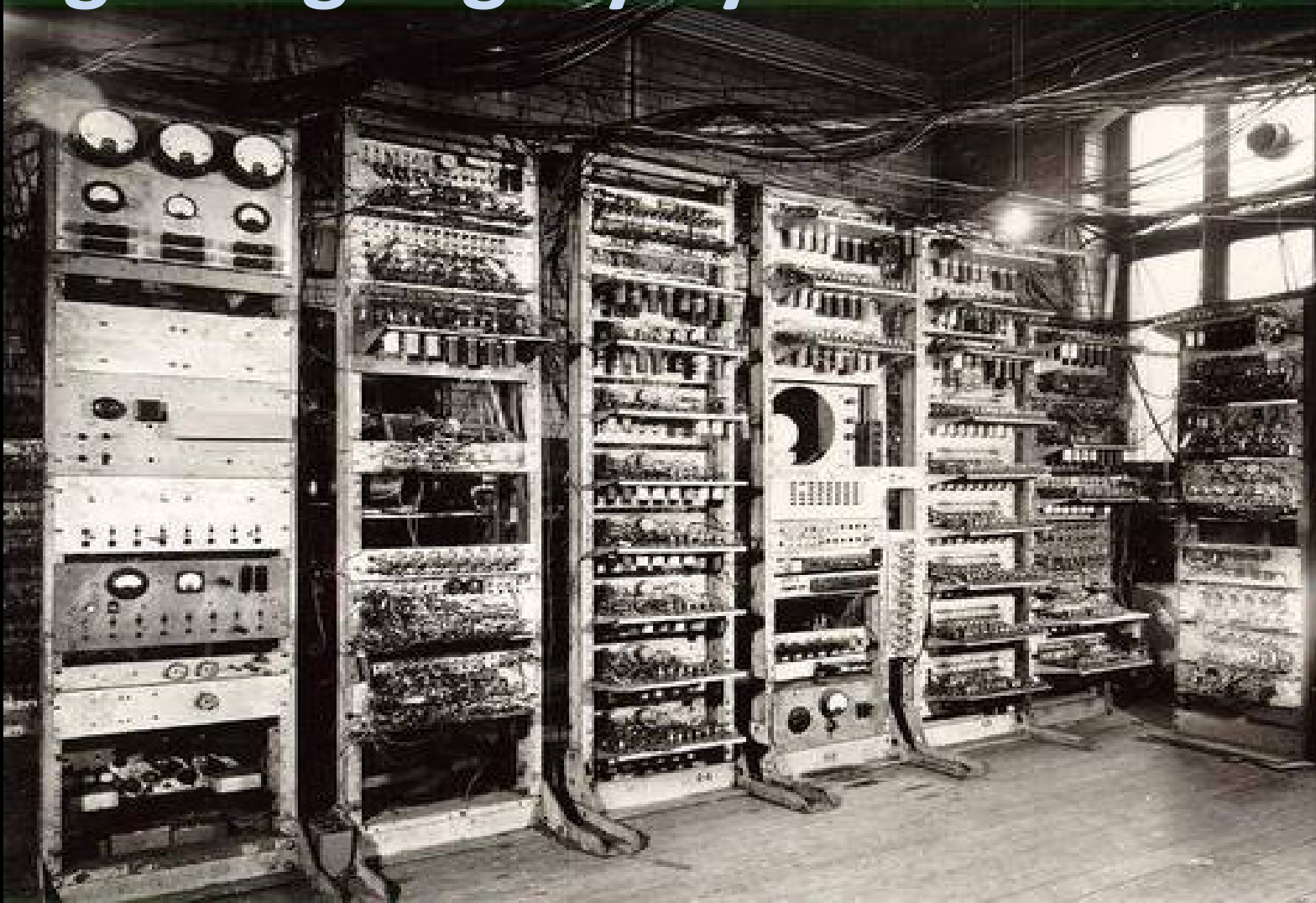
Cloud Portals, SaaS Apps, Multiple Devices and personal applications & data adds complexity.

# Legal and Compliance Concerns





# Migrating Legacy Systems



“5 billion lines of COBOL code written a year.”

- Paul Daugherty, Accenture

# Enterprise Use Cases



# Enterprise Cloud Forays



- Data, Data, Data
- Green IT
- QA & Dev Labs, Build Farms
- Business Analytics
- Consolidate DCs into private clouds
- New Organizations & Virtual Groups



# Cloud “\_\_\_-as-a-Service”





# Alphabet Soup of “As a Service”



# “As a Service” Stack View



.... Desktop, Network, Communications,  
Collaboration, many more ...

# Infrastructure as a Service (IaaS)

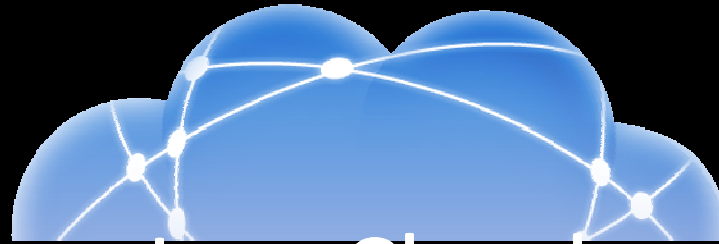


# Core Requirements for an IaaS Cloud

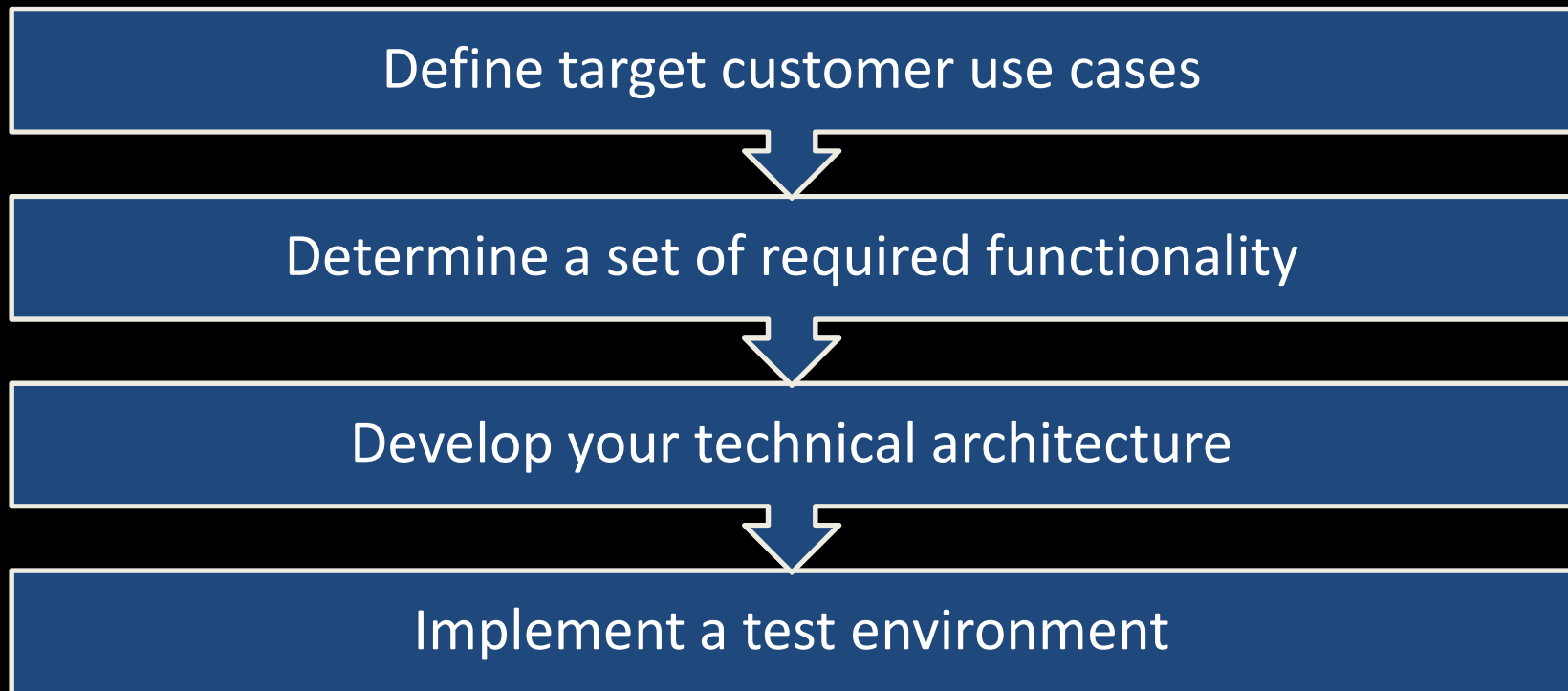
1. Automated management of physical infrastructure
2. On-demand provisioning of virtual infrastructure
  1. Virtual Machine
  2. Virtual Network
  3. Virtual Disk
3. API access to manage infrastructure
4. Multi-Site Scalability
5. Isolation of environments and Multi-tenancy



# Building your own IaaS Cloud



## IaaS Cloud



# Defining End User Use Cases

- Application Delivery
- Software Dev, Test and Maintenance
- SMB IT Services
- High Performance Computing
- Batch processing
- Media Distribution
- Disaster Recovery
- Scale testing

# Determining Required Functionality

## VM Features

- Resizing
- High Availability
- Cloning
- Monitoring
- Windows Support
- Linux Support
- Naming
- Grouping
- Security

## Networking Features

- Dedicated user networks
- Integrated Firewall
- Integrated Load Balancing
- IP Address Management
- Multiple Guest Networks
- VPN Termination
- Intrusion Prevention

## Storage Features

- Persistent Storage
- Ephemeral Disk
- Automated Disk Snapshots
- Cloud Storage access
- Disk Monitoring
- Encryption

# Determining Required Functionality

## Template Management

- Master Template Library
- User Template upload
- User ISO upload
- Blank VM creation
- Private templates
- Template migration

## Management Features

- Delegated Administration
- Live Migration of VMs
- Live Migration of Storage
- Usage Metering
- User Interface
- Console Access
- Multi-Hypervisor
- Open-Source
- Multi-Datacenter



# Design your technical architecture

Workload/Performance Requirements

Hypervisor Virtualization Layer

Xen Server

ESX

Hyper-V

KVM

Networking/ Network Virtualization

Gigabit

10G

VLAN

Flat

Storage Platform (Block & Object)

Local Disk

ISCSI

NFS

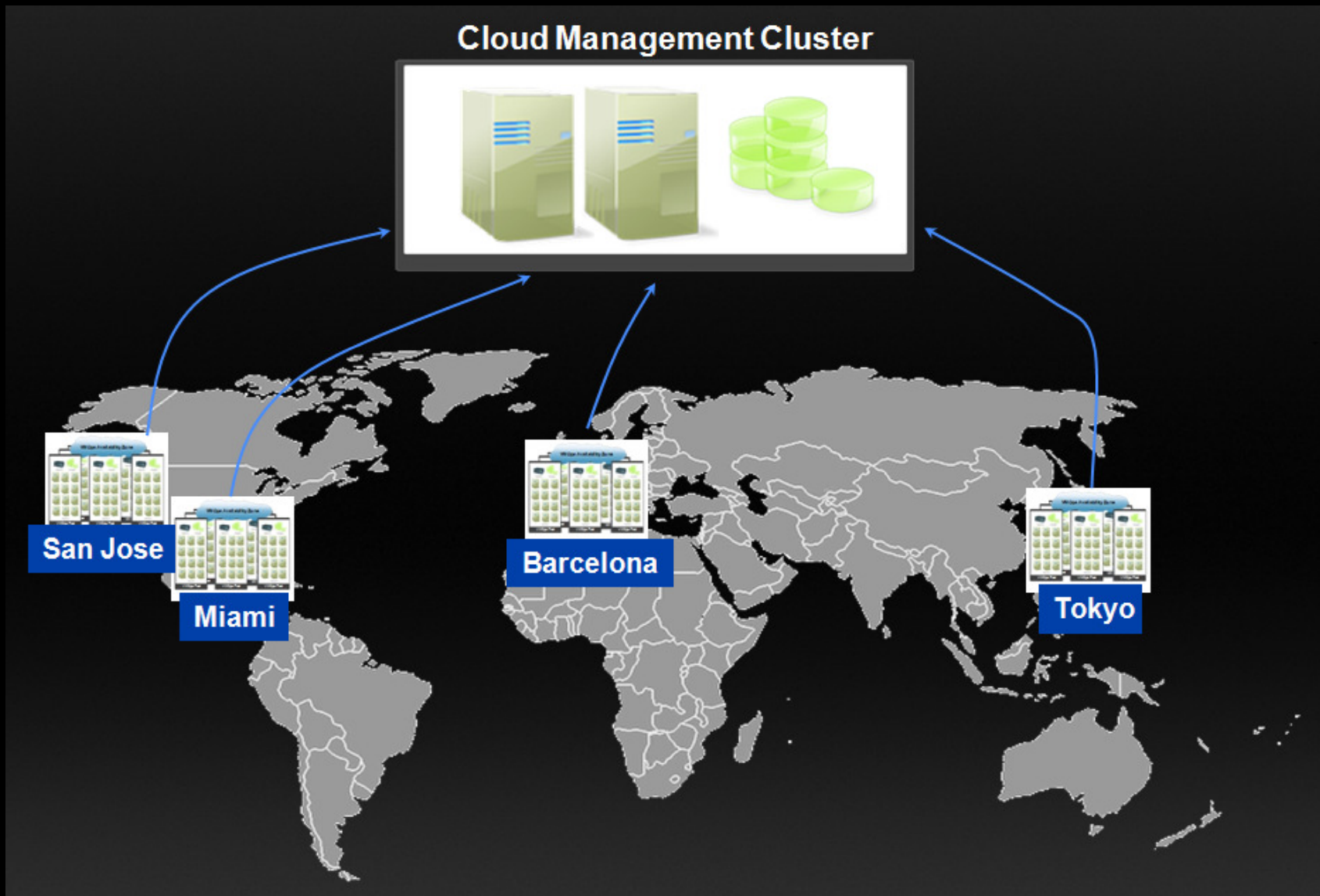
Fiber Chanel

# Cloud reliability is directly ... ... connected to scalability



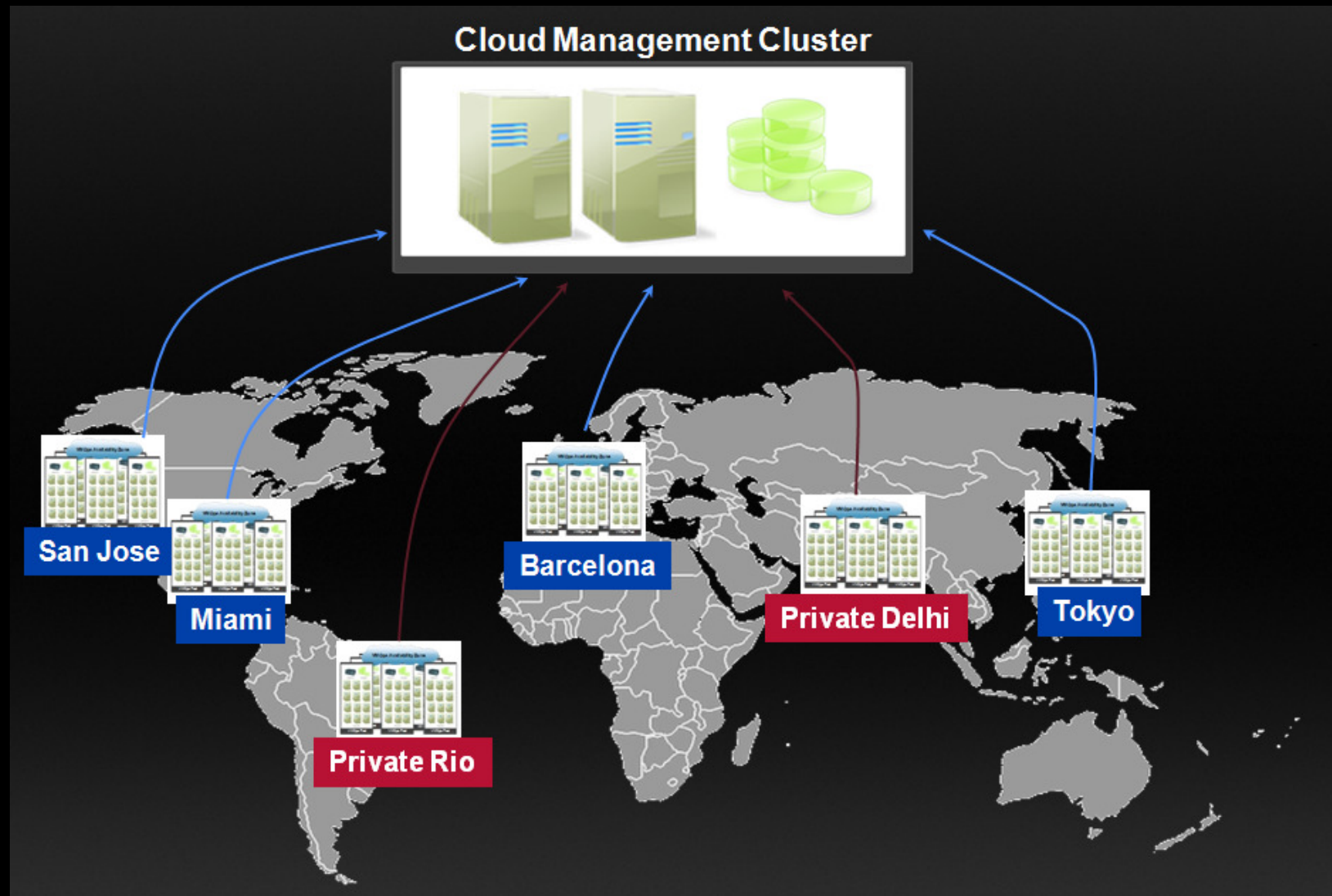
# Cloud scalability must ....

## ... span multiple public DCs



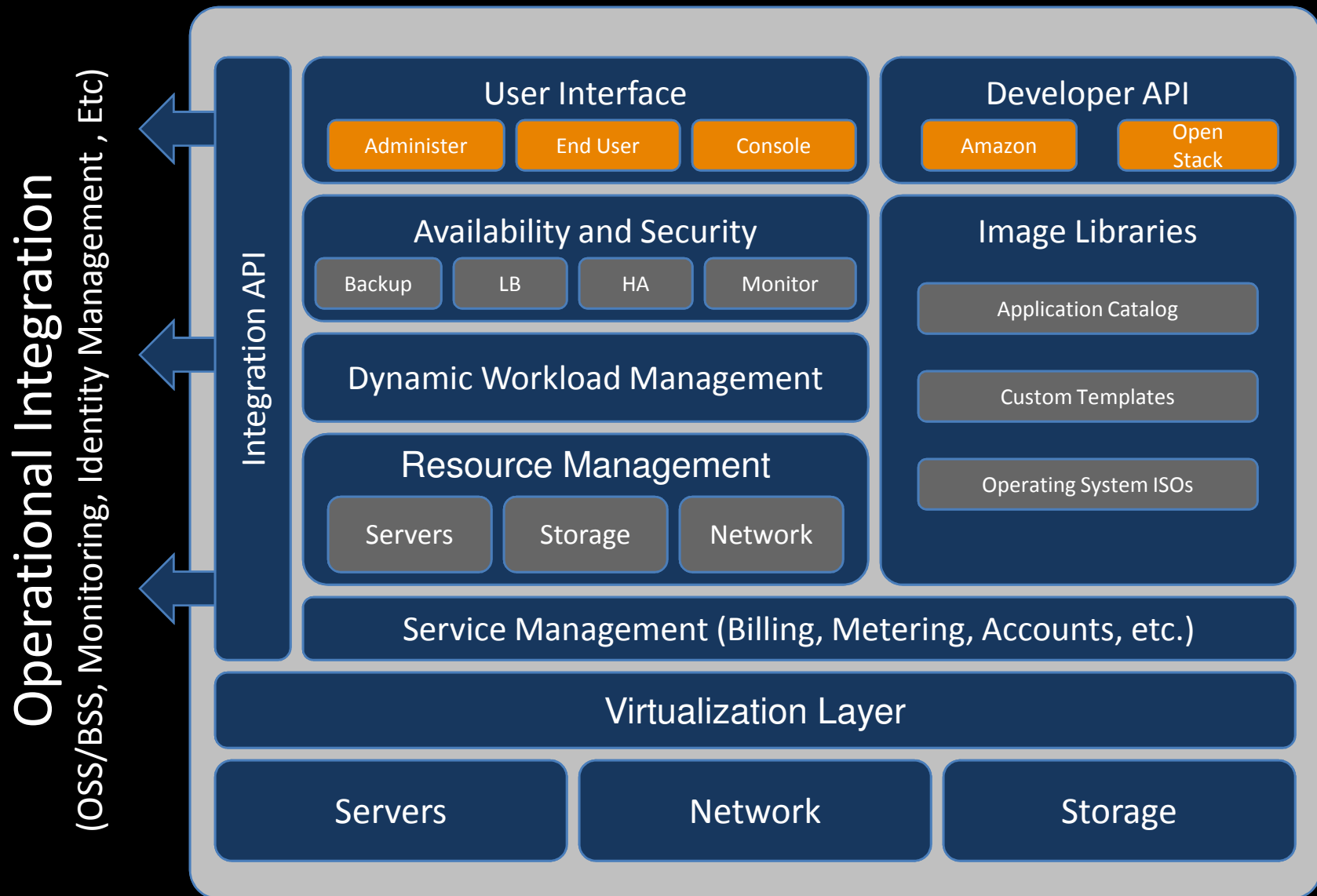
# Cloud scalability must ....

## ... span multiple public & private DCs





# Cloud Stack Architecture



# Cloud Business Logic Layer

## Account Management



- Authentication

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- Account Provisioning

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- Account Management

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- Cloud Management

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- User Roles

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- Portal Administration

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## Partner/OEM Management



- Partner Provisioning

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- Partner Management

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- Partner CRM

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- Partner Dashboard

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- Partner Billing

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## Pricing & Billing



- Product Definition

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- Catalog Management

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- Usage Tracking

---

- Billing

---

- Payment Processing

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## Customer Relationship



- Sales CRM

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- Ticketing / HelpDesk

---

- Community Forums

---

- Service Status

---

## Dashboard



- Usage Reporting

---

- Messaging

---

- Alerts

---

- Service Status

---

## CloudPortal

Plugins

Content Management	Customer Relationship	Billing	Authentication
Liferay	Salesforce.com	Zuora	CAS (LDAP/AD)
Drupal			

# Citrix powers large clouds

Citrix technologies power large production clouds

## Telco and Service Providers



colt



kt

## Web 2.0 and Media



NETFLIX



## Enlightened Enterprise



UNISYS

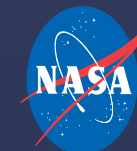
NOKIA  
Connecting People



THE UNIVERSITY OF  
MELBOURNE



FOUNDED 1876



# Cloud Standards Initiatives







OPPORTUNITY BLVD

CAREER DR



# Reinventing Yourself

- Agile / Scrum / Lean Methodologies
- Distributed & Asynchronous Architectures
- API Driven Designs, Mash-ups, Cloud Services
- UX/UI, Javascript, HTML5, CSS3, Design Premium
- No SQL, Big Data, Analytics, Biz Intelligence
- AB Testing, Open Source, Open Standards
- Multiple Languages,
- Plug into the Ecosystem & Communities
- Constant “Build“ vs. “Integrate”

**“Cloud: Live in a box. Think outside it.”**

# Predictions & Guidance



**Software will be like fashion - better designs will dominate**

**Open source will grow dramatically - adopt and understand it**

**Change will accelerate - learn to embrace it**

**Options will skyrocket – integrate vs. build, use vs. acquire**

**Engineering jobs will restructure - prepare for the change**

**Systems admin jobs will totally morph - except at cloud providers**





# Cloud Computing

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